Mr Paul Cheung,
Director
UN Statistics Division

9 August 2010

Dear Mr Cheung,

We would like to congratulate the UN Statistics Division on the 2010 UN21 Award for “Improvement of Client Service”. We think that this award is an important evidence of the hard and professional work of your Division.

The UNdata project was a great success owing to its simplicity, modernity and user-friendliness. A data access system to UN databases enables users to obtain the required information in a convenient and easy way. The UNdata project is a major step towards the enhancement of the accessibility of statistical information. The dissemination of statistical information encourages society to use well-founded data and recognise the importance of statistics in making political decisions that are important for all countries.

We hope that the result of the professional work of your Division will encourage others to adopt an innovative and creative, flexible and modern approach to customer service.

We would like to wish you further creative ideas and determination in pursuing your objectives.

Sincerely,

Vilija Lapėnienė
First Deputy Director General