



Arab Republic of Egypt
The Central Agency for Public Mobilization & Statistics (CAPMAS)
President Office

Date: 11th August 2010

Dear Mr. Cheung,

I would like to express my sincere congratulations on the 2010 UN21 Award granted to the United Nations Statistics Division (UNSD).

From our experience working with your Excellency, it was not a surprise to learn that the UNSD was awarded such prestigious prize in the category "Improvements in Client Services" which is the third time since 2004 that the Statistics Division was honored by the UN21 Award.

Indeed all The criteria for this category is followed by UNSD such as the value and efficiency of the provided services, a consistently high quality of service to all clients, anticipating client needs and potential problems before they arise, and the creation of new and/or innovative methods for client servicing, so UNSD really deserves such award.

I hope for further the UNSD success under your supervision and continued cooperation between CAPMAS and UNSD.

Best Wishes

Gen. Abou Baker El-Gendy
CAPMAS President

Mr. Paul Cheung,
Director, Statistics Division
United Nations